



# NORTH AMERICA **JEUNESSE TRAVEL TRIP** 2022: GUANACASTE, COSTA RICA

## GENERAL INFORMATION & POLICIES

Distributors are given the opportunity to earn a trip for one, in a shared room with another trip earner for one of the same gender, or a trip for two in a private room. Various levels of airfare vouchers will be offered within those trips, for a memorable Jeunesse Travel experience.

### TRIP LOCATION

Guanacaste, Costa Rica

### TRIP DATES:

**Arrival:** May 25, 2022

**Departure:** May 29, 2022

### QUALIFICATION PERIOD

Starts: 12:01 a.m. ET Sept. 1, 2021

Ends: 11:59 p.m. ET Jan. 31, 2022

### TRIP ATTENDANCE GUIDELINES

Trip earners at all ranks below Diamond Director must attend the Jeunesse Travel Trip for the region where their business is registered and may only attend one Jeunesse Travel Trip with costs covered by Jeunesse, per the trip promotion. Trip earners who achieve the rank of Diamond Director or above prior to the deadline may attend one Jeunesse Travel Trip in the region of their choice with costs covered by Jeunesse, per the trip promotion.

**Note:** Highest achieved rank is defined as the highest rank ever earned. Temporary rank assignment purchased via promotions and special programs is not an achieved rank.

### RSVP REQUIREMENTS

Trip earners are required to RSVP for the trip for the region where their business is registered via the online RSVP system in Joffice™ by the date indicated below; otherwise, space is **not guaranteed**. Note: If you do NOT RSVP and show up on-site or show up with guests that have not been previously approved, we may not have airport transfers or a hotel room to accommodate you.

### AIR TRAVEL

Once your RSVP has been submitted through the online registration system, trip earners will be responsible for booking their own roundtrip flights. We will reimburse you the value of the earned airfare voucher, up to, but not exceeding, the amount of your purchased airfare receipt. Reimbursements will be issued 30

days after the close of the trip, once attendance has been verified, and after you have uploaded the receipt(s) to the “Uploads” section in Joffice. Please see the FAQs section at the end of this document for more details.

**Please note:** While we never expect to cancel or postpone any of our trips, unforeseen circumstances can arise. We highly recommend you purchase travel insurance to cover any costs that you may incur related to the trip, such as flights. Jeunesse will not reimburse any out-of-pocket costs that a Distributor incurs for themselves or their guests, should a trip be canceled or postponed.

### ACCOMMODATIONS

Each trip earner will be provided with accommodations in a standard guest room. Trip earners of all ranks who receive a “full trip for one” will receive one bed in a double occupancy room and can choose the person with whom they would like to share the room if BOTH trip earners inform Jeunesse of their request on or before the close of the RSVP process. Please send an email with your request to [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com) and submit the request through the online RSVP system in Joffice. If no rooming request is made, trip earners of all ranks who receive a “full trip for one” will be paired with another “full trip for one” earner of the same gender. Trip earners who receive a “full trip for two” will receive one double occupancy room and will room with their chosen guest, who may not be another Jeunesse Distributor.

### AIRPORT GROUND TRANSFERS

When possible, ground transportation will be provided for trip earners between the airport and the hotel on official arrival and departure days. Anyone arriving prior to or staying past those dates would be responsible for their own transfers. Please note ground transportation is **not guaranteed**. For more information, refer to the FAQs at the end of this document, in Joffice, or visit [JeunesseTravel.com](http://JeunesseTravel.com). Because of the distance between the airport and the hotel at this destination, we will NOT accommodate any ground transfers for anyone who we do not receive accurate flight information for prior to the deadline provided.

### MEALS

Dreams Las Mareas Costa Rica is all-inclusive, meaning food and drinks are included at its dining venues.\*

\*Some restrictions on premium alcoholic beverages may apply; please consult hotel upon arrival.

## GENERAL INFORMATION & POLICIES

### INCIDENTAL CHARGES

No incidental charges are covered.

### ACTIVITIES

We want you to get to know this amazing destination; therefore, some activities will be provided, and you will also get free time to INDULGE. DISCOVER. EXPLORE. on your own.

### CASH-IN-LIEU

Cash-in-lieu of attendance is not permitted.

### TRANSFERS

All earned trips and airfare vouchers are nontransferable and have no cash value.

### TAX REPORTING

Cost of accommodations, meals, gifts, prizes and activities will be reported as taxable income to the appropriate tax authority, where required.

### CANCELLATION

Jeunesse must receive notification of any cancellations for the North America Jeunesse Travel Trip 2022: Guanacaste, Costa Rica, by **April 30, 2022**. Any trip earner who cancels after this date will be charged a cancellation fee of \$1,400 USD per person via a Wallet deduction. Should your Wallet not have enough funds for the full deduction at once, it will be reduced by whatever amount is available until the full amount has been deducted. Should you confirm that you are attending and not show up, the same process applies.

### DISTRIBUTOR RESPONSIBILITIES

Distributors must be active and in good standing with the company from the date of qualification through the trip dates, to participate in the promotion. "Active" means a Distributor has generated 60 PV points during the SmartDelivery month. If the Distributor does not meet these qualifications, the earned trip and any airfare vouchers will be forfeited. All tickets are nontransferable and

nonrefundable. All rooms are based on double occupancy, and trip earners may choose the person with whom they wish to room by notifying Jeunesse before the deadline in the "Accommodations" section. Trip earners are responsible for making sure they have a current passport with an expiration date that is at least six months after the trip end date, and if necessary, a visa to enter the country or countries. Trip benefits will be denied if they are the result of a violation of Section 6 of the Policies & Procedures.

### GUEST POLICY

- 1) Trip earners of a "full trip for one" or a "full trip for two" will be allowed to bring guests in the following priority, pending availability:
  - (a) Total value of their earned trip promotion
  - (b) Rank
- 2) Trip earners must inform Jeunesse of their intended guest(s) on or before April 15, 2022, via email to [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com) and through the online RSVP system in Joffice. A Jeunesse representative will reach out within 10 business days of the close of the RSVP period, if your request has been granted.
- 3) Trip earners whose guest(s) has/have been approved by Jeunesse are responsible for booking and covering the cost of airfare for guest(s). There will be an additional cost per guest, to be paid to Jeunesse, for hotel accommodations, meals, planned activities and ground transportation during the trip.
- 4) Guests may **not** be a Jeunesse Distributor.
- 5) Guests can be children.

**THESE POLICIES ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

## FREQUENTLY ASKED QUESTIONS

### QUALIFICATION & RSVP

#### **HOW DO I KNOW IF I QUALIFY FOR THE 2022 JEUNESSE TRAVEL TRIP TO GUANACASTE, COSTA RICA?**

Please see the policy document found in Jcloud™/[Region]/[Language] for details about how to qualify. Within approximately 10 days of the promotion period closing, if you've qualified, you will also see an RSVP button next to the trip in Reports/Distributor Reports/[Trip Name].

#### **ONCE I'VE BEEN NOTIFIED THAT I'VE EARNED THE TRIP, HOW DO I RSVP AND REGISTER?**

Once the qualification period ends and you've qualified, please click the RSVP button next to the trip in Reports/Distributor Reports/[Trip Name] and follow the prompts in your email invitation to register via the online RSVP form. If you have not received an email invitation, please reach out via [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com).

We ask that you provide as many answers to the registration questions as you can. It will help us provide a wonderful experience for you and your guest, should you bring one.

#### **DO I HAVE TO RSVP THROUGH THE RSVP SYSTEM OR CAN I JUST SEND AN EMAIL?**

We want to make sure to provide an incredible and seamless experience for you; therefore, we ask that everyone RSVP through the RSVP system, as the questions are specific to you and your trip! The RSVP system also has waivers for you to review to ensure that you are aware of some important information that we need to share with you and your guests. Therefore, it is very important that you RSVP through the RSVP system. We cannot accept emails as a form of RSVP.

#### **WHAT IS MY DEADLINE TO RSVP?**

April 15, 2022

#### **WHAT HAPPENS IF I CANNOT ATTEND?**

If you cannot attend — though we sincerely hope you can — you will forfeit the trip. The trip is nontransferable and has no cash value.

#### **WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?**

Jeunesse must receive notification of your cancellation for the North America Jeunesse Travel Trip 2022: Guanacaste, Costa Rica, no later than April 30, 2022.

Any trip earner who cancels after this date will be charged a cancellation fee of \$1,400 USD per person, via a Wallet deduction. Should your Wallet not have enough funds for the full deduction at once, it will be reduced by whatever amount is available until the full amount has been deducted. Should you confirm that you are attending and not show up, the same process applies.

#### **WHAT HAPPENS IF I DO NOT CONFIRM THAT I AM COMING, AND I SHOW UP ANYWAY?**

We want to give you the pampering you deserve! To do that, we must know in advance that you are coming so we can arrange the proper accommodations. Unfortunately, we cannot guarantee airport transfers or accommodations for those who choose to attend without providing an RSVP by the deadline.

#### **WHAT IF I WANT TO BRING AN ADDITIONAL GUEST(S), BUT I ONLY QUALIFIED FOR A TRIP FOR ONE?**

While we encourage every member of our Jeunesse Family to work toward joining us on our Jeunesse Travel Trips, we can only grant you the specified trip you earned through the promotion.

Should space be available, we do welcome additional guests within certain guidelines outlined in our policy document found in Jcloud/[Region]/[Language]. If you'd like to bring an additional guest within these guidelines, please let us know before the deadlines listed here, and according to the details outlined in the policy document.

#### **WHAT ARE MY DEADLINES?**

**RSVP:** April 15, 2022

**GUEST REQUEST DEADLINE:** April 15, 2022

**CANCELLATION DEADLINE:** April 30, 2022

**TRANSPORTATION DEADLINE:** April 15, 2022

### TRAVEL & FLIGHT DETAILS

#### **DO I NEED A VISA OR PASSPORT?**

It is your responsibility and is highly recommended that you check with your local embassy or your trip destination embassy to determine whether a visa is needed and whether there is a cost associated.

If you need to request a visa letter, please email us at [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com).

#### **WHAT HAPPENS IF I DID NOT GET THE PROPER TRAVEL DOCUMENTS (SUCH AS A VISA) OR DO NOT HAVE THE APPROPRIATE PASSPORT DOCUMENTATION AND AM DENIED BOARDING OF MY FLIGHT?**

The proper travel documents are your responsibility. Should you be unable to procure the appropriate travel documents, denied boarding and unable to attend the trip, you will forfeit the value of the trip, as well as your airfare voucher, and the cancellation fee will apply.

#### **HOW ARE FLIGHTS BOOKED?**

Once you've submitted your RSVP through the online registration system, you are then responsible for booking and paying for your own flights. We recommend booking as early as possible to get the best rates, so you'll have more to spend on souvenirs!

#### **WHICH AIRPORT SHOULD I USE, AND WHAT IS THE AIRPORT CODE?**

Liberia International Airport (also known as Guanacaste Airport)  
Airport Code: LIR

#### **HOW AND WHEN WILL I RECEIVE MY TRAVEL VOUCHER FOR MY FLIGHTS?**

Once you have booked your flight, please upload the receipt(s) in Joffice, under "Members Only," then "Uploads." Reimbursements can take up to 30 days after the close of the trip and are only issued to Distributors who attended the trip.

### **HOW MUCH WILL I BE REIMBURSED FOR MY FLIGHT?**

Reimbursements will be issued 30 days after the close of the trip, after you have uploaded the receipt(s) to the “Uploads” section in Joffice.

While we know business class can be tempting, should you choose to purchase a ticket priced higher than the value of your voucher, you will be responsible for the difference.

### **ARE AIRPORT TRANSFERS PROVIDED?**

Ground transportation for trip earners between the airport and hotel will be provided roundtrip on the main arrival and departure dates. If accurate flight information is not provided by the deadline listed above, airport transfers WILL NOT be guaranteed. Should you choose to arrive earlier or stay later, transfers will not be provided. Important note: It is approximately 90 minutes from the airport to the hotel; therefore, if we do not have accurate flight information, we will not be able to provide transfers and the costs would be your responsibility should you need to get transfers on your own.

## **ACCOMMODATIONS**

### **WHERE WILL I BE STAYING?**

You will be staying at Dreams Las Mareas Costa Rica. This all-inclusive resort is located on an expansive palm-studded beach and surrounded by lush green mountains and jungles on Playa El Jobo in the Guanacaste region. Guests of all ages can enjoy an action-packed vacation with watersports and land activities or relax by the swimming pools while sunbathing or laying under a thatched palapa. Continue the fun into the evenings with live entertainment, outdoor bars and lounges, and so much more. So, get your camera and your companions ready because this vacation will be one for the highlight reel.

### **ARE ALL MEALS INCLUDED?**

Dreams Las Mareas Costa Rica is all-inclusive, meaning food and drinks are included at its dining venues.\*

\*Some restrictions on premium alcoholic beverages may apply; please consult hotel upon arrival.

### **WHAT IS THE LOCAL CURRENCY?**

The currency in Costa Rica is the Costa Rican Colón (CRC). If you would like to purchase souvenirs, we recommend exchanging your local currency for the Costa Rican Colón.

## **ITINERARY**

### **WHEN WILL I KNOW WHAT WE WILL BE DOING DURING THE WEEK?**

As we finish planning your getaway, make sure to regularly check the Jeunesse Travel section of your Joffice for a full itinerary. Once you arrive at the hotel, you will receive the final itinerary and some fun swag at the hospitality desk, where a Jeunesse representative will be present.

### **WHO DO I ASK IF I HAVE QUESTIONS WHEN I ARRIVE?**

Someone assigned to our group will be at the hospitality desk at your hotel to answer your questions.

### **WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?**

We recommend casual attire for most of the trip, as you may be doing a lot of walking. For opening and closing gatherings, resort dressy attire should be worn.

### **YOU MAY WANT TO PACK:**

- Layers for cooler evenings
- Beachwear
- Sunscreen, hat and sunglasses
- Comfortable walking shoes
- Water shoes (optional)

As we near the trip, be sure to check the Jeunesse Travel section of your Joffice for updated attire information.

### **WHAT HAPPENS IF JEUNESSE CANCELS OR POSTPONES OUR INCENTIVE TRIP?**

While we never expect to cancel or postpone any of our trips, unforeseen circumstances can arise. We highly recommend you purchase travel insurance to cover any costs that you may incur related to the trip, such as flights. Jeunesse will not reimburse any out-of-pocket costs that a Distributor incurs for themselves or their guests should a trip be canceled or postponed.

In 2019, nearly 25,000\* distributors qualified for an incentive trip.

\*This is about 8% of all distributors who earned at least 1 travel point.