



EUROPE JEUNESSE TRAVEL TRIP 2023: PHUKET

FREQUENTLY ASKED QUESTIONS

This document is not independent of the JEUNESSE TRAVEL TRIP POLICY DOCUMENT.

LOCATION & DATES

Phuket, Thailand

Dates: To Be Announced

QUALIFICATION PERIOD

12:01 a.m. ET 1 Oct. 2022–12:01 a.m. ET 1 March 2023

DATES TO REMEMBER*

RSVP DEADLINE: TBD

The RSVP deadline is the deadline not only for your RSVP, but also for any guest requests or trip transfer requests.

CANCELLATION DEADLINE: TBD

If you cancel after this date or RSVP that you are attending and then are a no-show for the trip, you WILL be charged a cancellation fee as noted in the Jeunesse Travel Trip Policy Document.

AIRPORT TRANSPORTATION SUBMISSION DEADLINE: TBD

AIRFARE VOUCHER SUBMISSION DEADLINE: TBD

**Please see the Jeunesse Travel Trip Policy Document for more information about deadlines.*

QUALIFICATION & RSVP

HOW DO I KNOW WHETHER I QUALIFY FOR A JEUNESSE TRAVEL TRIP?

Please see the Ways to Qualify document found on JeunesseTravel.com for details on how to qualify. Within approximately 15 days of the promotion period closing, if you've qualified, in addition to an email notifying you to RSVP, you will also see an RSVP button next to the trip in Reports/Distributor Reports/Europe Jeunesse Travel Trip 2023 Phuket.

ONCE I'VE BEEN NOTIFIED THAT I'VE EARNED THE TRIP, HOW DO I RSVP?

Once the qualification period ends and you've been confirmed as a qualifier, please click the RSVP button next to the trip in Reports/Distributor Reports/Europe Jeunesse Travel Trip 2023 Phuket, and follow the prompts in your email invitation to register via the online RSVP form. If you have not received an email invitation, please reach out via Incentives@JeunesseHQ.com. We ask that you provide as many answers to the registration questions as you can. It will help us provide a wonderful experience for you and your guest, should you bring one.

DO I HAVE TO RSVP THROUGH THE RSVP SYSTEM, OR CAN I JUST SEND AN EMAIL?

We want to make sure to provide an incredible and seamless experience for you; therefore, we ask that everyone RSVP through the RSVP system, as the questions are specific to you and your trip! The RSVP system also includes policies and waivers for you to review to ensure you are aware of essential information we need to share with you and your guests. Therefore, it is very important that you RSVP through the RSVP system. We cannot accept emails as a form of RSVP.

WHAT HAPPENS IF I CANNOT ATTEND?

If you cannot attend — though we sincerely hope you can — you will forfeit the trip. The trip has no cash value.

If you choose to transfer the trip to another Jeunesse Distributor, please note that there will be a fee of \$500 USD upon approval of the transfer. This must be paid by the RSVP deadline, and the information must also be received by the RSVP deadline.

Please see the Jeunesse Travel Trip Policy Document for additional information regarding transfers.

WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?

Jeunesse must receive notification of any cancellations for the Europe Jeunesse Travel Trip 2023: Phuket by the date listed above. Any trip earner who cancels after this date will be charged a cancellation fee of \$2,000 USD per person via a Wallet deduction. Should your Wallet not have enough funds for the full deduction at once, it will be reduced by whatever amount is available until the full amount has been deducted. Should you confirm that you are attending and not show up, the same process applies.

WHAT HAPPENS IF I DO NOT CONFIRM THAT I AM COMING, AND I SHOW UP ANYWAY?

We want to give you the pampering you deserve! To do that, we must know in advance that you are coming so we can arrange the proper accommodations for you. Unfortunately, we cannot guarantee airport transfers, accommodations or participation for those who choose to attend without providing an RSVP by the date listed above.

WHAT IF I WANT TO BRING AN ADDITIONAL GUEST(S), BUT I ONLY QUALIFIED FOR A TRIP FOR ONE?

While we encourage every member of our Jeunesse Family to work toward joining us on our Jeunesse Travel Trips, we can only grant you the specified trip(s) you earned through the promotion. Should space be available, we do welcome additional guests within certain guidelines outlined in our Jeunesse Travel Trip Policy Document found on JeunesseTravel.com. If you'd like to bring an additional guest within these guidelines, please let us know before the deadlines listed here, and according to the details outlined in the Policy Document.

TRAVEL & FLIGHT DETAILS

DO I NEED A PASSPORT OR VISA?

It is your responsibility to determine whether or not you need a passport or visa. It is highly recommended that you check with your local embassy or your trip destination embassy to determine whether a passport or visa is needed and whether there is a cost associated. All costs are the responsibility of the Distributor.

If you need to request a visa letter, please email us at Incentives@JeunesseHQ.com.

ARE THERE VACCINATIONS REQUIRED TO VISIT THIS DESTINATION?

It is your responsibility to stay informed of current travel guidelines, including any vaccination requirements that may arise. Our deadlines for RSVP and cancellation apply regardless of any change in vaccination requirements prior to or after these dates.

WHAT HAPPENS IF I DID NOT GET THE PROPER TRAVEL DOCUMENTS (SUCH AS A VISA) OR DO NOT HAVE THE APPROPRIATE PASSPORT DOCUMENTATION AND AM DENIED BOARDING OF MY FLIGHT?

The proper travel documents are your responsibility. Should you not procure the appropriate travel documents and are denied boarding and unable to attend the trip, you will forfeit the value of the trip as well as your airfare voucher, and the cancellation fee will apply.

HOW ARE FLIGHTS BOOKED?

Once you've submitted your RSVP through the online registration system, you are responsible for booking your own flights. We recommend booking as early as possible to get the best rates, so you'll have more to spend on souvenirs!

WHICH AIRPORT SHOULD I USE, AND WHAT IS THE AIRPORT CODE?

Phuket International Airport
Airport Code: HKT

If you choose to fly into an airport different from the above, airport transfers will be your responsibility.

HOW AND WHEN WILL I RECEIVE MY TRAVEL VOUCHER FOR MY FLIGHTS?

Once you have booked your flight, but no later than 14 business days after the close of the trip, please upload the receipt, including the itinerary, in your Joffice™ under "Members Only," then "Uploads." Please remember that you MUST check-in at the Jeunesse Travel Hospitality Desk on the main arrival day of the incentive trip in order for your voucher to be cleared for processing. Reimbursements can take up to 30 days after the close of the trip and are only issued to Distributors who attended the trip.

HOW MUCH WILL I BE REIMBURSED FOR MY FLIGHT?

We will reimburse you the face value of your flight cost, **UP TO** (see example below) the value of the earned airfare voucher. Should you choose to purchase a ticket priced higher than the value of your voucher, you will be responsible for the difference.

Example: Your earned flight voucher is valid UP TO \$500 USD and your flight cost is \$385 USD. You will be reimbursed \$385 USD.

ARE AIRPORT TRANSFERS PROVIDED?

Ground transportation for trip earners between the main airport noted above and the hotel will be provided roundtrip on the main arrival and departure dates. If **accurate** flight information is not provided, airport transfers cannot be guaranteed. Should you choose to arrive earlier or stay later, transfers will not be provided. We must receive flight details no later than the date listed above.

WHAT HAPPENS IF JEUNESSE CANCELS OR POSTPONES OUR TRIP?

While we never expect to cancel or postpone any of our trips, unforeseen circumstances can arise. We highly recommend you purchase travel insurance to cover any costs you may incur related to the trip, such as flights. Jeunesse will not reimburse any out-of-pocket costs that a Distributor incurs for themselves or their guests should a trip be canceled or postponed.

MEALS & ACCOMMODATIONS

WHERE WILL I BE STAYING?

Please be sure to check JeunesseTravel.com and keep an eye on your Jeunesse email account for information about your hotel arrangements. But, have no doubt, we'll be sure you're staying in style!

ARE ALL MEALS INCLUDED?

Breakfast will be included at the hotel every day, so be sure not to skip the most important meal of the day! MOST other meals will be included; however, there will be some meals when you will be on your own to explore the city and eat wherever you'd like, so we recommend you bring a form of payment for these meals.

ITINERARY

WHEN WILL I KNOW WHAT WE WILL DO DURING THE WEEK?

As we finish planning your getaway, make sure to regularly check the website pertaining to your trip for a full itinerary. Approximately one month prior to the trip, you will receive a "Know Before You Go" email with specific details that pertain to your trip, including the itinerary.

WHO DO I ASK IF I HAVE QUESTIONS WHEN I ARRIVE?

Someone assigned to our group will be at the hospitality desk at your hotel to answer your questions.

WILL THERE BE GUIDES WHO SPEAK MY LANGUAGE?

We will provide in-language guides based on country attendance, depending on availability. We will also have plenty of Jeunesse staff on hand to help you with your questions.

WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?

Details will be provided in the “Know Before You Go” email prior to your trip. Please be sure to use JeunesseTravel.com as a resource for your trip.

In 2021, nearly 4,359 Distributors qualified for an incentive trip. This is about 4% of all Distributors who earned at least one Travel Point.