



# ASIA-PACIFIC & AFRICA **JEUNESSE TRAVEL TRIP 2022: ICELAND**

## GENERAL INFORMATION & POLICIES

Distributors are given the opportunity to earn a trip for one, in a shared room with another trip earner for one of the same gender, or earn a trip for two with a private room. Various levels of airfare vouchers are offered within those trips, for a memorable Jeunesse Travel experience.

### TRIP LOCATION

Reykjavik, Iceland

### TRIP DATES

Arrive: 9 July 2022

Depart: 13 July 2022

### QUALIFICATION PERIOD

Starts: 12:01 a.m. ET 1 Sept. 2021

Ends: 11:59 p.m. ET 28 Feb. 2022

### TRIP ATTENDANCE GUIDELINES

Trip earners at all ranks below Diamond Director must attend the Jeunesse Travel Trip for the region where their business is registered and may only attend one Jeunesse Travel Trip with costs covered by Jeunesse, per the trip promotion. Trip earners who achieve the rank of Diamond Director or above prior to the trip qualification deadline, may attend one Jeunesse Travel Trip in the region of their choice with costs covered by Jeunesse, per the trip promotion. Highest achieved rank is defined as the highest rank ever earned. Temporary rank assignment purchased via promotions and special programs is not an achieved rank.

### RSVP REQUIREMENTS

Trip earners are required to RSVP for the trip for the region where their business is registered via the online RSVP system in Joffice™ by the date indicated below; otherwise, space is not guaranteed. Note: If you DO NOT RSVP and show up on-site or show up with guests that have not been previously approved, we may not have airport transfers or a hotel room to accommodate you.

### AIR TRAVEL

Once the RSVP is submitted through the online registration system, trip earners will be responsible for booking their own roundtrip flights. We will reimburse you the value of the earned airfare voucher up to, but not exceeding, the amount of your purchased airfare receipt. Reimbursements will be issued 30 days after the close of the trip after you have uploaded the receipt(s) to the "Uploads" section in Joffice. Please see the FAQs section at the

end of this document for more details.

### ACCOMMODATIONS

Each trip earner will be provided with accommodations in a standard guest room. Trip earners of all ranks who receive a "full trip for one" will receive one bed in a double occupancy room and can choose the person with whom they would like to share the room, if BOTH trip earners inform Jeunesse of their request before the close of the RSVP process. Please send an email with your request to [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com) and submit the request through the online RSVP system in Joffice. If no rooming request is made, trip earners of all ranks who receive a "full trip for one" will be paired with another "full trip for one" earner of the same gender. Trip earners who receive a "full trip for two" will receive one double occupancy room and will room with their chosen guest, who may not be another Jeunesse Distributor.

### AIRPORT GROUND TRANSFERS

When possible, ground transportation will be provided between the airport and the hotel on official arrival and departure days. Anyone arriving prior to or staying past those dates would be responsible for their own transfers. Please note ground transportation is **not guaranteed**. For more information, refer to the FAQs in Joffice or visit [JeunesseTravel.com](http://JeunesseTravel.com).

### MEALS

Most meals are provided. Please see trip itinerary for details. We recommend that you have some cash on hand for any meals that are not provided.

### INCIDENTAL CHARGES

No incidental charges are covered.

### ACTIVITIES

We want you to get to know this amazing destination; therefore, some activities will be provided, and you will also get some free time to INDULGE. DISCOVER. EXPLORE. on your own.

### CASH-IN-LIEU

Cash-in-lieu of attendance is not permitted.

### TRANSFERS

All earned trips and airfare vouchers are nontransferable and have no cash value.

# GENERAL INFORMATION & POLICIES

## TAX REPORTING

Cost of accommodations, meals, gifts, prizes and activities will be reported as taxable income to the appropriate tax authority, where required.

## CANCELLATION

Jeunesse must receive notification of any cancellations for the Asia-Pacific & Africa Jeunesse Travel Trip 2022: Iceland, by 1 June 2022. Any trip earner who cancels after this date will be charged a cancellation fee of \$1,400 USD per person via a Wallet deduction. Should your Wallet not have enough funds for the full deduction at once, it will be reduced by whatever amount is available until the full amount has been deducted. Should you confirm that you are attending and not show up, the same process applies.

## DISTRIBUTOR RESPONSIBILITIES

Distributors must be active and in good standing with the company from the date of qualification through the trip dates, to participate in the promotion. "Active" means a Distributor has generated 60 PV points during the SmartDelivery month. If the Distributor does not meet these qualifications, the earned trip and any airfare vouchers will be forfeited. All tickets are nontransferable and nonrefundable. All rooms are based on double occupancy, and trip earners may choose the person with whom they wish to room by notifying Jeunesse before the deadline in the "Accommodations" section. Trip earners are responsible for making sure they have a current passport with an expiration date that is at least six months after the trip end date, and if necessary, a visa to enter the country or countries. Trip benefits will be denied if they are the result of a violation of Section 6 of the Policies & Procedures.

## GUEST POLICY

1) Trip earners of a "full trip for one" or a "full trip for two" will be allowed to bring guests in the following priority, pending availability:

- (a) Total value of their earned trip promotion
- (b) Rank

2) Trip earners must inform Jeunesse of their intended guest(s) on or before 15 March 2022, via email to [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com) and through the online RSVP system in Joffice. A Jeunesse representative will reach out within 14 days after a request has been submitted, if your request has been granted.

3) Trip earners whose guest(s) has/have been approved by Jeunesse are responsible for booking and covering the cost of airfare for guest(s). There will be an additional cost per guest, to be paid to Jeunesse, for hotel accommodations, meals, planned activities and ground transportation during the trip.

4) Guests may **not** be a Jeunesse Distributor.

5) Guests can be children.

**THESE POLICIES ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

# ASIA-PACIFIC & AFRICA JEUNESSE TRAVEL TRIP 2022 FAQs

## QUALIFICATION & RSVP

### HOW DO I KNOW WHETHER I QUALIFY FOR A JEUNESSE TRAVEL TRIP IN 2022?

Please see the policy document found in Jcloud™/[Region]/[Language] for details on how to qualify. Within approximately 10 days of the promotion period closing, if you've qualified, you will also see an RSVP button next to the trip in Reports/Distributor Reports/[Trip Name].

### ONCE I'VE BEEN NOTIFIED THAT I'VE EARNED THE TRIP, HOW DO I RSVP AND REGISTER?

Once the qualification period ends and you've qualified, please click the RSVP button next to the trip in Reports/Distributor Reports/[Trip Name] and follow the prompts in your email invitation to register via the online RSVP form. If you have not received an email invitation, please reach out via [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com). We ask that you provide as many answers to the registration questions as you can. It will help us provide a wonderful experience for you and your guest, should you bring one.

### DO I HAVE TO RSVP THROUGH THE RSVP SYSTEM OR CAN I JUST SEND AN EMAIL?

We want to make sure to provide an incredible and seamless experience for you; therefore, we ask that everyone RSVP through the RSVP system, as the questions are specific to you and your trip! The RSVP system also has waivers for you to review to ensure that you are aware of some important information that we need to share with you and your guests. Therefore, it is very important that you RSVP through the RSVP system. We cannot accept emails as a form of RSVP.

### WHAT IS MY DEADLINE TO RSVP?

15 March 2022

### WHAT HAPPENS IF I CANNOT ATTEND?

If you cannot attend — though we sincerely hope you can — you will forfeit the trip. The trip is nontransferable and has no cash value.

### WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?

Jeunesse must receive notification of any cancellations for the Asia-Pacific & Africa Jeunesse Travel Trip 2022: Iceland no later than 1 June 2022. Any trip earner who cancels after this date will be charged a cancellation fee of \$1,400 USD per person via a Wallet deduction. Should your Wallet not have enough funds for the full deduction at once, it will be reduced by whatever amount is available until the full amount has been deducted. Should you confirm that you are attending and not show up, the same process applies.

### WHAT HAPPENS IF I DO NOT CONFIRM THAT I AM COMING, AND I SHOW UP ANYWAY?

We want to give you the pampering you deserve! To do that, we must know in advance that you are coming so we can arrange the proper accommodations for you. Unfortunately, we cannot guarantee airport transfers, accommodations or participation for those who choose to attend without providing an RSVP by the date listed above.

### WHAT IF I WANT TO BRING AN ADDITIONAL GUEST(S), BUT I ONLY QUALIFIED FOR A TRIP FOR ONE?

While we encourage every member of our Jeunesse Family to work toward joining us on our Jeunesse Travel Trips, we can only grant you the specified trip(s) you earned through the promotion. Should space be available, we do welcome additional guests within certain guidelines outlined in our policy document found in Jcloud/[Region]/[Language]. If you'd like to bring an additional guest

within these guidelines, please let us know before the deadlines listed here, and according to the details outlined in the policy document.

### DEADLINES:

RSVP: 15 March 2022

Guest Requests: 15 March 2022

Cancellation: 1 June 2022

Airport Transportation: 1 June 2022

## TRAVEL & FLIGHT DETAILS

### DO I NEED A VISA OR PASSPORT?

It is your responsibility and it is highly recommended that you check with your local embassy or your trip destination embassy to determine whether a visa is needed and whether there is a cost associated.

If you need to request a visa letter, please email us at [Incentives@JeunesseHQ.com](mailto:Incentives@JeunesseHQ.com).

### WHAT HAPPENS IF I DID NOT GET THE PROPER TRAVEL DOCUMENTS (SUCH AS A VISA) OR DO NOT HAVE THE APPROPRIATE PASSPORT DOCUMENTATION AND AM DENIED BOARDING OF MY FLIGHT?

The proper travel documents are your responsibility. Should you not procure the appropriate travel documents and are denied boarding and unable to attend the trip, you will forfeit the value of the trip as well as your airfare voucher and the cancellation fee will apply.

### HOW ARE FLIGHTS BOOKED?

Once you've submitted your RSVP through the online registration system, you are responsible for booking your own flights. We recommend booking as early as possible to get the best rates, so you'll have more to spend on souvenirs!

### WHICH AIRPORT SHOULD I USE, AND WHAT IS THE AIRPORT CODE?

Keflavík Airport, also known as Reykjavík-Keflavík Airport  
Airport Code: KEF

### HOW AND WHEN WILL I RECEIVE MY TRAVEL VOUCHER FOR MY FLIGHTS?

Once you have booked your flight, please upload the receipt in Joffice under "Members Only," then Uploads. Reimbursements can take up to 30 days after the close of the trip and are only issued to Distributors who attended the trip.

### HOW MUCH WILL I BE REIMBURSED FOR MY FLIGHT?

We will reimburse you the value of the earned airfare voucher. Reimbursements will be issued 30 days after the close of the trip, after you have uploaded the receipt(s) to the "Uploads" section in Joffice.

While we know business class can be tempting, should you choose to purchase a ticket priced higher than the value of your voucher, you will be responsible for the difference.

### ARE AIRPORT TRANSFERS PROVIDED?

Ground transportation for trip earners between the airport and hotel will be provided roundtrip on the main arrival and departure dates. If flight information is not provided, airport transfers cannot be guaranteed. Should you choose to arrive earlier or stay later, transfers will not be provided.

We must receive flight details no later than 1 June 2022.

### **WHAT HAPPENS IF JEUNESSE CANCELS OR POSTPONES OUR TRIP?**

While we never expect to cancel or postpone any of our trips, unforeseen circumstances can arise. We highly recommend you purchase travel insurance to cover any costs that you may incur related to the trip, such as flights. Jeunesse will not reimburse any out-of-pocket costs that a Distributor incurs for themselves or their guests should a trip be canceled or postponed.

## **ACCOMMODATIONS**

### **WHERE WILL I BE STAYING?**

Please be sure to check JeunesseTravel.com and keep an eye on your Jeunesse email account for information about your hotel arrangements. But, have no doubt, we'll be sure you're staying in style.

### **WILL THERE BE GUIDES WHO SPEAK MY LANGUAGE?**

We will provide in-language guides based on country attendance, depending on availability. We will also have plenty of Jeunesse staff on hand to help you with your questions.

### **ARE ALL MEALS INCLUDED?**

Breakfast will be included at the hotel every day, so be sure not to skip the most important meal of the day! There will be at least one lunch and one dinner where you will be on your own to explore the city and eat where you'd like, so we recommend you bring at least \$100 USD for these meals.

## **ITINERARY**

### **WHEN WILL I KNOW WHAT WE WILL DO DURING THE WEEK?**

As we finish planning your getaway, make sure to regularly check the website pertaining to your trip for a full itinerary. Once you arrive at your hotel, you will receive some fun swag at the hospitality desk, where a Jeunesse representative will be present.

### **WHO DO I ASK IF I HAVE QUESTIONS WHEN I ARRIVE?**

Someone assigned to our group will be at the hospitality desk at your hotel to answer your questions.

### **WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?**

We recommend casual attire for most of the trip, as you may be doing a lot of walking. For opening and closing gatherings, cocktail attire should be worn.

### **YOU MAY WANT TO PACK:**

- Clothing appropriate for an average temperature between 51-68° F
- Layers for cooler days and evenings
- An umbrella, in case of rain
- Comfortable walking shoes (rubber soles recommended)

As we near the trip, be sure to check **JeunesseTravel.com** for updated attire information.

## **AGENDA**

*Complete itinerary details will be provided soon.*

### **DAY 1**

All Day: Scattered arrivals

*Transfer from the Reykjavík-Keflavík Airport (KEF) to your hotel will be provided by Jeunesse pending receipt of flight information by deadline.*

Evening: Welcome Celebration

### **DAY 2**

Morning/Afternoon: Various activities or day at leisure depending on group

### **DAY 3**

Morning/Afternoon: Various activities or day at leisure depending on group

### **DAY 4**

Morning/Afternoon: Various activities or day at leisure depending on group

Evening: Farewell Celebration

### **DAY 5**

All-day: Scattered Departures

*Transfer from your hotel to Reykjavík-Keflavík Airport (KEF) to be provided by Jeunesse pending receipt of flight information by deadline.*